

Startalk Voice Mail

CCR Guide

There are 4 steps to use when making changes to the CCR:

1. **Disable the CCR tree from the Table(s).**
2. **Make changes to CCR tree.**
3. **Save the CCR tree.**
4. **Enable the CCR tree in the table(s).**

Disabling or Enabling the CCR tree from the Table(s)

1. From any 10 or 24 button set, press **FEATURE 983**. The display will say “log:”. Press **1020000**. Then press **OK**.
2. The display will read “Admin”. Press the **AA**.
3. The display will read “Auto Atdt admin”. Press **TABLE**.
4. Display reads “Grtg table:”. Enter in **1**.
5. Display reads “AA menu prompt:”. Press **OK**. (If this is not in the display, skip to step 6)
6. Then press **NEXT** until the display reads “CCR tree:1”. Press **CHNG**.
7. Then the disabled option will come up. Press **Disable**.
8. Press the **rls** key on your phone.

*Note : If you have your CCR tree assigned in more than 1 table, repeat steps 4-8 with table 2,3, ..etc.

Making changes to CCR tree

1. From any 10 or 24 button set, press **FEATURE 983**. The display will say “log:_____”. Press **1020000**. Then press **OK**.
2. The display will read “Admin”. Press **OTHR**.
3. The display will read “Admin”. Press **CCR**.
4. The display will read “CCR Admin”. Press **ADMIN**.
5. The display will read “CCR tree:” Enter the number of the tree you want to change. (Most likely 1).
6. The display will read “Tree 1”. Press **CHNG**.
7. The display will read “Path:”. Enter the path you want to change.
8. For example, the main recording is Path **0**. To rerecord it, press **REC**. the display will read “Primary rec?”. Press **PLAY** to listen to the current recording. Then press **REC**. Wait for the beep, then make your recording. Press **OK** when done. Press **PLAY** to review the recording, then press **OK**.
9. The display will read “Path:”. Press **END**.
10. The display will read “Tree 1”. Press **SAVE**.
11. The display will read “Save as tree 1”. Press **YES**.
12. Make sure to follow the steps to enable the tree.